Athimathi Sachithanandam

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**SALESFORCE DEVELOPER CERTIFIED**

* 7+ years of experience in Salesforce, Siebel CRM and Oracle Database technologies.
* Excellent domain knowledge in Nonprofits, FMCG and e-Communication Industries.
* Extensive experience in analyzing requirements and creating functional and technical specifications.
* Having end to end implementation expertise of CRM and Salesforce applications, including creation and execution of test plans for System Integration and Component testing
* Good understanding of object-oriented concepts and relational database concepts
* Good understanding Agile Methodologies

Technical Skills

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| **Technologies** | Salesforce.com - Flow, APEX, VisualForce, SOQL, Dataloader, Workbench, JavaScript, HTML, XML, CSS  Seibel CRM, Oracle , Eclipse IDE |
| **Operating System** | Windows, IBM AIX, UNIX, LINUX |
| **Tools** | Donor Perfect, Classy, Gridbuddy, CNP, Formassembly |

Certifications

Salesforce Administrator I Certified 2018

Salesforce Developer I Certified 2017

Earned18TrailHeadBadges: <https://trailhead.salesforce.com/en/me/00550000006bnLIAA>

Academic

M. Tech National Institute of Technology, Trichy, Tamil Nadu, India

B. Tech Shanmugha College of Engineering, Tamil Nadu, India

Work Experience

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| --- | --- |
| **Gigis Playhouse Inc, USA**  **Salesforce Consultant** 2018- Till present  **Salesforce Developer**2015-2017 | |
|  | * Expert in Customising business process using APEX, Trigger, Visualforce page * Expert in various configuration and automated process using flow * Ensured that software and business processes run smoothly to ensure efficient flow of data, smooth integration between systems and the confidentiality and security of constituent information * Experience using Salesforce data tools (Data Loader, Excel Connector, Eclipse Force.com IDE) * Solved user day to day issues with quick fixes. Performance Tuning and continuous Improvement of Existing Environment * Solved report issue and generate complex reports which user couldn’t do by themselves * Worked with debugging major flow errors and backend processing error and fine tune the system by coordinating with third party system |
| **Client: Procter & Gamble, Turk Cell UCMA**  **CRM Technical Consultant 2007 -2010** | |
|  | * Serving as a key technical member and Single Point of Contact on CRM TMS * Playing major role in permanent fixes and long-term solution for the applications * Implementing the fixes on Oracle by writing procedures and on Siebel * Act as a Center of Excellence for salesforce projects. * Working in many service improvement plans such as daily monitoring, validation tools, data quality improvement plans * Actively providing the solution for various data clean up activity for data quality improvement which dev team/ SME couldn’t handle * Expert in SVP and providing extension solution and knowledge transfer for team * Serving as a part of new application upgrade releases which happens quarterly * Tested , debugged & bug fixed End2End for all release |
| **Client: Virgin Mobile USA**  **Software Engineer 2005-2007** | |
|  | * Worked as Siebel CRM developer where worked on various configuration, workflows, Business objects and Integration * Involved in preparing technical design documents |

Non IT Volunteering Experience

Room parent /Party Mom/involved in various Event in school 2012-2017

Multicultural Parent Advisory board member, SD54 2015-2016

Coordinate/ organized events and performed for Spindle India, WI 2013-2014

Personal Information

Date of Birth : March 18, 1981 Ethnic : Asian Indian

Sex : Female Marital Status : Married

Location : Palatine Illinois